



**SKILL BASED**

IT TRAINING

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**AS441**

**ADVANCED SERVER SUPPORT 1**  
**PROFESSIONAL DEGREE IN IT SUPPORT**

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**Total: 30 marks**

**QUESTION:**

1. Brief about server lifecycle. (13 marks)
2. Please define lamp server and what is a used for? (5 marks)
3. What are the disaster recovery plan in server life cycle? (10 marks)
4. Below shows the number of troubleshooting documents. Fill up the missing pieces.
  - Service Manuals
  - ?
  - Workflow Diagram
  - ?
  - Document storage, access and security

**SKILL BASED** (2 marks)

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