

Warranty For Waterproof Laminate Flooring

Structural Warranty

A claim is valid if the WPC surface material, i.e. the protective layer and the decorative layer was found separated from the core material-WPC, due to improper pressing or milling.

No-Wear- Thru Warranty

A claim is valid if at least one square centimeter of the WPC surface has completely rubbed off.

No-Staining Warranty

A claim is valid if the stains are visible on the WPC surface due to the following substances: acetone, hand-cream, fruit and vegetable drinks, fats, coffee, cola drinks, nail lacquer or similar products.

Terms & Conditions

This warranty is valid for WPC which have been laid in areas where they are exposed to the normal wear for their recommended use class, but not in the event of unusual chemical stress, wrong cleaning methods, cuts, scratches, impact or accidents. This warranty applies for residential only.

Maintenance & Care Instruction

- Affix felt protectors / approach nylon pads at the base of all furniture legs.
- Lift up when moving large appliances such as refrigerator, cabinet, etc.
- Place protective mats at exterior entrances and in heavy traffic areas.

REMEDY FOR WARRANTY IS REPLACEMENT OF WPCBOARD ONLY; TRANSPORT CHARGES ACCESSORIES & OTHERS RELATED MATERIALS ARE EXCLUDED IN THE WARRANTY

(In the event of the required color is not available, a selection will be made from the product range available at the time)

