



BOLD VISION SDN BHD committed to provide best solution and service to meet customer expectation of Cost, Quality and Delivery. In order to effectively carry out this policy, we make the following commitments:

- Complying with Customer and applicable Statutory & Regulatory Requirements.
- Identifying Risks & Opportunities that can affect conformity of our products and services.
- * **Maximizing Customer Value** through improving the smoothness of work.
- * **Cost Reduction** through elimination of waste in all business processes.
- Development of Human Resources through providing appropriate training to all employees whose activities have a significant impact upon the products and services.
- Continual Improvement of our product design, processes and overall quality management system's efficiency and effectiveness.

QUALITY OBJECTIVES

- ☑ Customer Satisfaction is our Top Priority
- ☑ Quality Achievement & Cost of Poor Quality Reduction
- ☑ Overall Equipment Effectiveness
- ☑ On-Time Delivery
- ☑ Safe & Healthy Work Environment Practice
- ☑ Staff Competency Development
- ☑ Continuous elimination of all waste in the organization operation processes

BVSB shall review the Company Objectives and Strategies on annual basis and shall be communicated across the organization.

Chief Executive Officer (CEO) Mr. Loh Hai Peng

Date: 1st June 2017

Chief Operating Officer (COO)

Mr. Loh Jiunn Sheng Date: 1st June 2017