

TRAINER'S PROFILE



ONG CHEE ENG

- Master of Management, University Malaya
- Bachelors in Business Administration (BBBA), RMIT University, Melbourne Australia
- Trainer, PSMB 5-day Train-The-Trainer Program
- CTP, CCMP, MBTI, SPHRi

C E Ong holds a **Master of Management** from University Malaya, Malaysia and a **Bachelors in Business Administration (BBBA)** from **RMIT University, Melbourne Australia**. He is also an **Accredited Administrator of Myers-Briggs Type Indicator (MBTI) ®** by **Australian Psychologist Press & Asianic Psychologists Press (APP)** since 2007.

In 2010, C E Ong was awarded **Certified Training Professional (CTP)** by **ARTDO / ITD**. He is a **PSMB exempted and certified trainer** (Certificate No. TTT/4705) and has been **appointed as Trainer for PSMB 5-day Train-The-Trainer Program (TTT Program)** since 2011. Since then, he has conducted more than 15 sessions TTT Program with total attendance of more than 200 participants.

He was also awarded **Certified Coaching & Mentoring Professional (CCMP)** by ITD in 2013. Senior Professional Human Resource – International (SPHR-i) from Human Resource Certification Institute (HRCI), US since March 2015.

C E Ong has **more than 30 years of corporate experience with a multi-national financial institution, covering areas such as Operations, Collection, Finance and Human Resources. He was also involved in Learning and Development (L&D)** functions and his last position was as Human Resource –**Relationship Manager** for Consumer Division of a bank where he handled end-to-end manpower transaction which covers among others; managing staff transfers, secondments, placements, promotion, performance appraisal, exit interviews and general staff matters. He also involved in the division's yearly **Employee Engagement Survey (EES)** program and a member of **Talent Review Council (TRC)**. TRC's main roles are talent management and succession planning.

In L&D, his roles covered three areas on Program Management, L&D Relationship Management & Facilitation. As a Facilitator, he has been certified to conduct a wide range of in-house training courses, from Career Coaching, Career Development, Change Management, Quality Principles, Customers Service to Employee Orientation. During his tenure with L&D, he has trained more than 500 executives on career development besides coaching managers up to VP level on career coaching based on the organization's leadership competency model. The said model and goal-setting, are the two key components in performance management process.

His passion is with people development and he is a strong believer of continuous learning. He is convinced that every employee, by their own-self, would like to make a difference to the organization. For them to reach higher level of performance, what they need is a manager who support, respect and inspire them.

Besides Malaysia, he has conducted training regionally in Singapore, Brunei and Indonesia and is able to conduct change mastery, leadership and managerial skills, MBTI and HR related topics such as TNA, recruitment and performance management.

He has conducted in house training for OCBC Bank (Singapore & Malaysia), AITI (Brunei), Bank NISP (Indonesia), AmBank (M) Berhad, AmAssurance, Columbia Asia Hospital, Carsem, Flextronics, MCIS Insurance, PSMB–Train-The-Trainer, Securities Commission Malaysia (SC), Selangor Dredging Berhad (SDB), University Tenaga Nasional (UNITEN), Wolters Kluwer Asia Pacific etc