

## TRAINER'S PROFILE



### ONG CHEE ENG

- HRD Corp Accredited Trainer, Ministry of Human Resources
- MBTI® Accredited Administrator, APP, Australia
- Certified Training Professional (CTP), ARTDO/ITD
- Master of Management, University Malaya
- Bachelors in Business Administration, RMIT University, Melbourne, Australia

C E Ong holds a Master Of Management (2008) from University Malaya, Malaysia and a Bachelors in Business Administration (2004) from RMIT University, Melbourne Australia. He is also an Accredited Administrator of Myers-Briggs Type Indicator (MBTI) ® by Australian Psychologist Press & Asianic Psychologists Press (APP) since 2007.

In 2010, C E Ong was awarded Certified Training Professional (CTP) by ARTDO. He is a PSMB exempted and certified trainer (Certificate No. TTT/4705) and HRD Corp Accredited Trainer in 2021. Appointed as Master Trainer for PSMB 5-day Train-The-Trainer Program (TTT Program) in 2011 and re-appointed in 2020. Since then, he has conducted **>60 sessions** TTT Program (in-house & public classes) with total attendance of **>800 participants**.

He was also awarded Certified Coaching & Mentoring Professional (CCMP) by ITD in 2013. Senior Professional Human Resource – International (SPHR-i) from Human Resource Certification Institute (HRCI) US (2015-2019).

C E Ong has more than 30 years of corporate experience with a multi-national financial institution, covering areas such as Operations, Collection, Finance and Human Resources. He was also involved in Learning and Development (L&D) functions and his last position was as Human Resource –Relationship Manager for Consumer Division of a bank where he handled end-to-end manpower transaction which covers among others; managing staff transfers, secondments, placements, promotion, performance appraisal, exit interviews and general staff matters. He also involved in the division's yearly Employee Engagement Survey (EES) program and a member of Talent Review Council (TRC). TRC's main roles are talent management and succession planning.

In L&D, his roles covered three areas on (1) Program Management, (2) Relationship Management & (3) Facilitation. As a Facilitator, he has been certified to conduct a wide range of in-house training courses, from Career Coaching, Career Development, Change Management, Quality Principles, Customers Service to Employee Orientation. He was one of the facilitators assigned to conduct Personal Change Mastery and Change Leadership programs during the following organizational change projects including:

1. Merger of banks in Singapore

- 2. Centralization of trade processing and other operations
- 3. Relocation of call centres

Besides Malaysia, he has conducted training regionally in Singapore, Brunei and Indonesia and is able to conduct change mastery, leadership and managerial skills, MBTI and HR related topics such as TNA, recruitment and performance management.

He has conducted in house training for OCBC Bank (Singapore & Malaysia), AITI (Brunei), Bank NISP (Indonesia), Airbus, AmBank (M) Berhad, AmAssurance, Carsem, Columbia Asia Hospital, DHL Supply Chain, Flextronics, Hartalega, IIsas TNB, Institut Integriti Malaysia (IIM), Islamic Relief Malaysia (IRM), Malaysia Software Testing Board (MSTB), MCIS Insurance, NOL Global Services Centre, Perdana University, Petronas Chemicals, Securities Commission Malaysia (SC), SEGi University, Selangor Dredging (SDB), Sepang Aircraft Engineering, Sharp Malaysia, Telekom Malaysia (TM), Tokio-Marine Life Ins, UEM Edgenta, University Tenaga Nasional (UNITEN), Vistage, WCT Holdings, Wolters Kluwer Asia Pacific etc.

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