

# COMPANY PROFILE

Company Name : **RITZ MEDICAL SDN BHD**  
ROC Registration No : 371429-A  
GST No : 000346591232  
Date of Incorporation: 21st December 1995

## Registered Office

Lot 918 Block B2, Pusat Dagang Setia Jaya  
9, Jalan PJS 8/9, 46150 Petaling Jaya, Selangor, Malaysia

Hotline: 1700 817 677  
Tel Number: 603-7877 0377  
Fax Number: 603-7877 0378  
Email: [mail@ritzmedical.com](mailto:mail@ritzmedical.com)  
Website: [www.ritzmedical.com](http://www.ritzmedical.com)  
[www.ghealth.com.my](http://www.ghealth.com.my)

## Nature of Business

Trading in cardiovascular diagnostic and therapeutic medical equipment to all the hospital, medical centre, and healthcare facility in Malaysia.

## Mission

Building up as customer own company that values integratry with commitment and passion to work and to provide innovation solution for our partnership in healthcare. Indeed our r customers are the staff and the staff owning the company. The management is providing the premise and investment.

## Annual Business Revenue

RM 6,000,000.00

## Products:

1. Cardiology and Emergency Medical Equipment ( EMS)
2. Integrated Cardiology and ECG Management System
3. Cardiac Pacemaker and Implantable Defibrillator ICD (CRM)
4. Angiographic and Angioplasty Product
5. Interventional Vascular Stent, Balloon and Catheter
6. Vascular Graft for vascular access and bypass surgery
7. Rehab care wheel chair and nursing bed.

## Business Overview

Ritz Medical Sdn Bhd is a pioneer company bringing in interventional technology (PTCA) to treat coronary artery diseases in Malaysia. Ritz Medical Sdn Bhd was established in 1994 and incorporated as private limited company in 1995.

Today Ritz Medical Sdn Bhd has a vast network of customer service offices located in Penang, Ipoh and Kuala Lumpur, with dedicated customer service staff.

Healthcare Division provides a state-of-the-art home monitor help user to manage and control metabolic diseases and cardiovascular diseases risk factors. Ritz Medical is able to provide customers with a high quality customer care using monitoring devices "outside" the hospital.

Medical Division is focused in the company core business which is the vascular interventional drug eluting coronary stent and PCI accessories, and implantable cardiac pacemakers, implantable defibrillators (ICD) and cardiac resynchronized therapy (CRT) implant. Ritz Medical has the expertise to provide medical software integration for a networking cardiology information system (CIS) to the hospital information system (HIS) for digital medical record system.

Recent expansion in business into bedside diagnostic equipment in cardiac assessments equipments ranging from machines like the Resting ECG, Holter and Stress ECG Systems to vital sign patient monitors, to medical emergency rescue devices like the public access automatic external defibrillator AED.



### Medical Division

Focus service in company core business in vascular intervention drug eluting coronary stent and angioplasty accessories, and implantable cardiac pacemaker CLS, implantable defibrillator (ICD) and cardiac resynchronizes therapy (CRT) implant.

Recent expansion business include service provider of state of art non invasive diagnostic medical equipment in cardiac assessments equipment from Rest ECG, Holter and Stress ECG System to vital sign patient monitor, to the rescues device like public access automatic external defibrillator AED.

Ritz Medical has expertise to provide medical software integration for a networking cardiology information system (CIS) to the hospital information system (HIS) for an online digital medical record system.

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### Healthcare Division

Provides state of art home monitoring device to manage and control metabolic syndrome and cardiovascular disease risk factors include Digital Blood Pressure Monitor, Blood Glucose Meter, Body Weight and Body Composite Analyzer.

Ritz Medical would be able to provide customer a high quality Home Monitor Device outside the best hospital.

Home Monitoring Device like Heart ECG could help physician closely monitor patient at home.

Public Access Automatic External Defibrillator (PAD) would help creating a Heart Safe environment. Having more PADS installed, more cardiac arrest victims could be saved.

## Retail Business



Garden Healthcare is a branch of Ritz Medical that caters to the general public healthcare and sells a wide range of **CE Approved medical devices used for home monitoring and for out-of-the-hospital monitoring**. Garden Healthcare caters to people of all ages which includes from infants to the elderly people. This business includes a wide range of products categorized for preventive health, wellness and beauty care.

Garden Healthcare provides a whole range of homecare products that include rehab products and adult incontinence. Supplying wheelchairs and home nursing beds and ripple mattresses, walking aids, commode chairs and other home supplies are some of the products that Garden Healthcare caters. Mobile health products namely the heart rate counter, pedometers, fitness products and cycling equipments are also available at selected Garden Healthcare outlets.

The brands that Garden Healthcare represents are mostly from Taiwan and Italy. Some of the household brands catered for homecare use are compact and portable. Some of which are products such as the TysonBio diagnostic glucose monitors, sleep aid devices such as Dreamate, Snore Stopper, CPAP machines, Motion Sickness Relief, and Hearing Aids.

Brands from Italy include LAICA, BREMED, NORDITALIA, and Vital Plus healthcare. The European design household brand NORDITALIA and LAICA Digital Weighing Scales, Blood Pressure Monitors, Thermometers, Spirometers, Sphygmomanometers.

Pain relieve device TENS knee guards, back support. Babycare product like baby weighing scales, baby products like baby monitors, baby sleeping position monitor and many more. All products have care CE Mark certificated with 12 to 24 months product warranty.

## **Garden Healthcare Outlets**

- 1. Garden Healthcare Ipoh Centre**  
Lot 8, Tingkat Taman Ipoh 12,  
Taman Ipoh Selatan  
31400 Ipoh, Perak  
Tel: 605-545 6088
- 2. Garden Healthcare @The 19 USJ City Mall**  
F20 , 1st Floor , The 19 USJ Mall USJ19  
Jalan Persiaran Kewajipan  
47620 Petaling Jaya  
Selangor
- 3. Garden Healthcare @ Subang Parade**  
Lot F06 & 6A Level 1 , Subang Parade  
5 Jalan SS16/1, 47500 Subang Jaya,  
Selangor.
- 4. Garden Healthcare @ One City Mall USJ 25**  
Lot B10-GF , Garden Shoppe@ One City Subang  
Jalan USJ25/1A , 47650 Subang Jaya,  
Selangor

## **Principals SUPPLIER**

### **1. AMERTEK , Germany**

Cardiology Monitoring Equipment

- Cardiology Information Management System ( CIMS)
- Multichannel ECG Machine
- Ambulatory BP System
- Ambulatory Holter ECG System
- Stress ECG System
- Spirometer
- Pulse Oximeter
- Non invasive Blood Pressure Monitor
- ABI Vascular Screening Doppler

### **2. SPECTRANETIC USA**

**Vascular Intervention Product  
Coronary and Peripheral**

- Angiosculpt Scoring Balloon
- Drug Eluting Balloon
- PCI Guide Wire

### **3. Sorin Italy Cardiac Rhythm Management**

- Cardiac Pacemaker
- Implantable Defibrillator ICD
- Congestive Heart Failure Device
- EP Mapping and Ablation System

### **4. BIOMETRIX Radiology and Cardiology**

- Catheterization and Angiographic Product
- Drainage Catheter
- Customize Surgical Pack
- Guide Wire/Sheath /Catheter/Needle

### **5. Multigate Surgical Supply Australia**

- CSSD supply
- Surgical Drape and Gown
- Wound Care

## **6. Smith Medical / MEDEX MEDICAL USA**

- Angiographic Product ,
- High Pressure Manifold
- Angiographic Tubing
- PCI accessories
- Infusion Bag
- Implantable Chemo infusion port

## **7. Automated External Defibrillators (AED)**

- Cardiac Science
- Defibtech

## **8. Defibrillators**

- Nihon Kohden

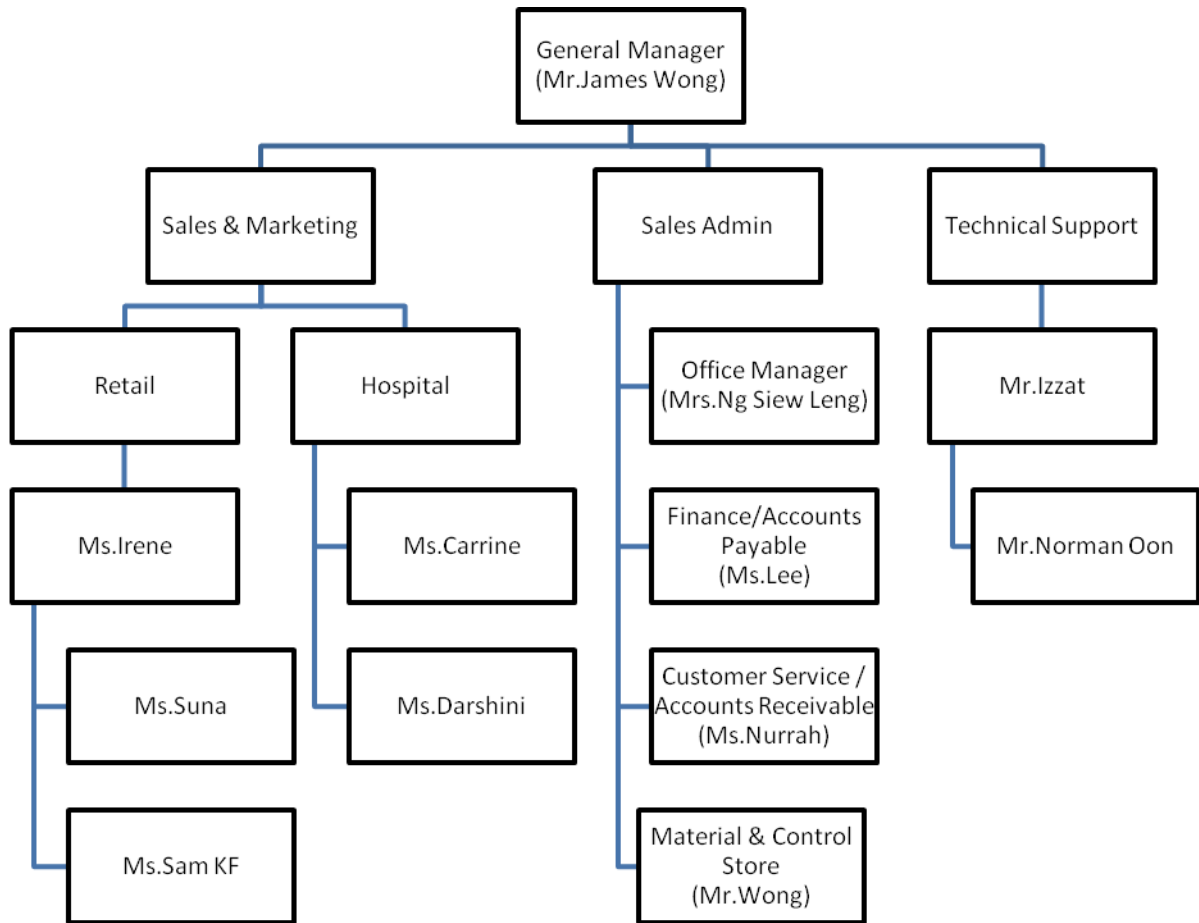
## **9. Ultrasound Dopplers**

- Vascular Doppler Hi-Dop BT200
- Fetal Doppler BT200

## **10. Rehab Products**

- Wheelchair
- Walking Aid
- Ripple Mattress
- Hospital Beds
- Commode Chair
- Adult Incontinence
- Blood Pressure Monitors
- Blood Glucose Monitors
- Personal Care
- Baby Care
- Scales
- Pedometers

# RITZ MEDICAL SDN BHD ORGANIZATION CHART



## Staff Profile:

1.

Name : James Wong

Position : General Manager / Director

Qualification : Bachelor of Science (Hons) in Pharmacology

Working Experience : 18 years of selling experience in cardiology business

2.

Name: Ng Siew Leng

Position : Finance Manager

Qualification : Bachelor of Arts (Hons) in Business Administration

Working Experience : 16 Years

3.

Name : Lee Chin Luan

Position : Accounts Executive

Working Experience : 23 years working experience in company accounts works

4.

Name: Wong Siew Fong

Position : Inventory Management

Working Experience : 20 Years

5.

Name: Norman Oon

Position : Senior Technician

Qualification : Diploma Computer Hardware Engineering

Working Experience : 20 years IT support experience

6.

Name : Carrine Khor

Position : Senior Product Executive

Qualification : BA ( Business Admin.)

H/p: 012-4106866

Email: [carrinekhor@ritzmedical.com](mailto:carrinekhor@ritzmedical.com)

[carrine.khor@yahoo.com](mailto:carrine.khor@yahoo.com)

7.

Name : Izzat Safuan

Position : Technical Support (Technician)

Qualification : Diploma In Biomedical Engineering

H/p: 017-698 9851

Email: [ritz.izzat@gmail.com](mailto:ritz.izzat@gmail.com)

Working Experience : 2 years technical support experience

8.

Name : Darshini Shan

Position : Product Specialist

Qualification : B.Eng (Hons) Electronics Majoring in Bio-Instrumentation

H/p: 012-642 5612

Email: [ritz.darshini@gmail.com](mailto:ritz.darshini@gmail.com)

9.

Name : Nurrahimah Binti Roslan

Position : Customer Service Support

Qualification : Biomedical Electronic Engineering

H/p: 017-5035880

Email: [ritz.nurrahimah@gmail.com](mailto:ritz.nurrahimah@gmail.com)



10.

Name : Irene Chan  
Position : Retail Supervisor  
H/p: 011-2721 4236

11.

Name : Suna  
Position : Retail Staff  
H/p: 019-319 3661

12.

Name : Mis Rini  
Position : Retail Staff  
H/p: 016-6830752

13.

Name : Benjamin  
Position : Retail Staff  
H/p: 011 – 1631 1530

14.

Name : Amir John  
Position : Retail Staff  
H/p: 011-21084853

15.

Name : Mrs.Yap  
Position : Retail Staff  
H/p: 016- 3199473

16.

Name : Mr.Koh  
Position : Retail Staff  
H/p: 012-3661986

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Name :Sam Kuek Fong  
Position : Retail Staff  
H/p: 012- 575 2788