



HS/LWK/0522/1642 18th May 2022

Dear Valued Business Partners

Phase Out of R410A - 2hp & 2.5hp Models

Warmest greeting from Daikin Malaysia Sales & Service Sdn Bhd (DMSS)!

We continue to develop products that responding to the global environmental friendly and innovation technologies to improve environmental health across the world. Since launch R32 residential air conditioner products in 2018, the refrigerant has been widely accepted in the market. R32 used up to 20% less refrigerant than R410A, this making R32 refrigerant more efficient and cost saving.

To further lower the impact to the environment & end of life of main components in these products, we would like to announce the phase out of single split R410A 2hp & 2.5hp Wall Mounted (WM)/ Ceiling Cassette (CK) / Ceiling Exposed (CE) / Ceiling Concealed (CC) Models.

Refrigerant	Туре	Phase Out Models
R410A	WM	FTN20P / RN20C-5WM-G1
		FTN25P / RN25C-5WM-G1
		FTN20P / RN20C-5WM-S8
		FTN25P / RN25C-5WM-S8
		FTN20QS / RN20C-5WM-G1
		FTN25QS / RN25C-5WM-G1
		FTN20QS/ RN20C-5WM-S8
		FTN25QS / RN25C-5WM-S8
	CK / CC / CE	FCN20F / RN20C-5CK-L
		FCN25F / RN25C-5CK-L
		FCN20F / RN20C-5CK-G1
		FCN25F / RN25C-5CK-G1
		FCN20F / RN20C-5CK-S8
		FCN25F / RN25C-5CK-S8
		FDBN20C / RN20C-5CC-S8
		FDBN25C / RN25C-5CC-S8
		FHN20CB / RN20C-5CE-G1
		FHN25CB / RN25C-5CE-G1
		FHN20CB / RN20C-5CE-S8
		FHN25CB / RN25C-5CE-S8

Should there be any further inquiry, kindly refer to our Sales Executives/Representatives or Head of Branch/Area Sales Manager. They are more than willing to assist and serve you.

Thank you

Yours Faithfully

Lee Wai Kok
Head of Sales