



HS/LYF/0620/1495

24<sup>th</sup> June 2020

Dear Valued Business Partners

**RE: Phase Out R410A Single Split Wall Mounted Series**

Warmest greeting from Daikin Malaysia Sales & Service Sdn Bhd (DMSS)!

We continue to develop products and refrigerants that responding to the global environmental issues. Since launch R32 residential air conditioner products in 2018, the refrigerant has been widely accepted in the market. R32 used up to 20% less refrigerant than R410A, this making R32 refrigerant more efficient and cost less to operate. Besides that, R32 has zero Ozone Depletion Potential (OPD), and lower Global Warming Potential (GWP) which contributes to the prevention of global warming. Moreover, it required less charge as it has a 20% higher volumetric capacity, hence cost saving.

To further lower the impact to the environment, we would like to announce the phase out of R410A Single Split Wall Mounted series with effect from **1<sup>st</sup> September 2020**.

Refrigerant	Type	Phase Out Series
R410A	Inverter	FTK-T
		FTK-Q
		FTK-P
		FTKS-J
	Non Inverter	FTN-QS
		FTN-P
		FTN-PS

**Important Note:**

- R410A Single Split Wall Mounted is only based on project basis; delivery lead time is 90days from date of receiving your PO with 20% deposit imposed.

Should there be any further inquiry, kindly refer to our Sales Executives/Representatives or Head of Branch/Area Sales Manager. They are more than willing to assist and serve you.

Thank you

Yours Faithfully

Lai Yong Fatt  
Head of Sales

**DAIKIN MALAYSIA SALES & SERVICE SDN. BHD.**

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