



SKILL BASED

IT TRAINING

SW221

WINDOWS OS SUPPORT AND TROUBLESHOOTING

PROFESSIONAL DIPLOMA IN IT SUPPORT

APRIL 2023 INTAKE & JULY 2023 INTAKE & AUGUST 2023 INTAKE

GROUP DISCUSSION: Ice breaking (Self Introduction)

QUESTION:

What is your favorite car

What is your Favorite sports

What is your favorite Tv show

What is your favorite subject in school

What is your strength

OBJECTIVE:

Student will know more about them self

TIME ALOCATED:

10 mins - discussion in the breakout room

10 mins - presentation by the group leader

ANSWER:

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