



SKILL BASED

IT TRAINING

AS441

ADVANCED SERVER SUPPORT 1
PROFESSIONAL DEGREE IN IT SUPPORT

Total: 12 marks

QUESTION:

1. Below shows some tools used for server troubleshooting. Please describe based on what you understand.

- Port Scanners
- Packet Sniffers
- Telnet Clients
- Anti-Malware
- Antivirus
- File Integrity

(12 marks)

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