



**SKYACE (M) SDN. BHD.** (340167-H)

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To Whom It May Concern:

## GUARANTEE OF MSB SEALED VRLA BATTERY

### 1. PERIOD OF FULL WARRANTY

The standard guarantee provide by the factory is ONE (1) FULL year from date of commissioning or ONE AND A HALF (1 1/2) years from date of departure from factory (whichever is earlier) against manufacturing defects only. However longer periods of warranty can be provide by the factory after receipt of consent/agreement from the factory.

In this case the guarantee shall be valid for a period of..... years against manufacturing defect starting from the date of commissioning / delivery from the factory.

Where a legitimate claim is made, the product will be replaced, repaired ex-factory. Any other costs shall be borne by the claimant. Batteries must be stored in dry environment of ambient temperature >30° Celsius. Storage procedures must conform to recommended measures as per MSB Engineering handbook.

### 2. PRO-RATA WARRANTY

For pro-rata warranty, any claim made after the full warranty and falls under the pro-rata warranty shall be calculated by the formula below. The replacement value of the battery is based on the battery list price less the guarantee period.

Guarantee = Original nett purchase price x (n Divide N ) where  
n = No. of month used or dispatched from the factory  
N = No. of month of battery guarantee

### 3. CONDITIONS OF GUARANTEE

- . Battery must be appropriate for application as per mentioned in offer / order and shall not be transferred for another application.
- . Storage, installation, utilization and maintenance instruction must be adhered.
- . Charging current / ripple and voltage must be set accordingly to compensate for temperature.
- . Dates and code must not be altered.
- . Immediate claim must be made when 'fault' is discovered otherwise the claim will not be entertained due to prolonged 'abuse'.
- . A claim must be made officially in writing and a representative from the factory will be sent to inspect the claim.
- . The customer / claimant must assist to answer truthfully all question rendered pertaining to the claim. False information provide shall render the claim null & void.

### 4. DEFAULT OF GURANTEE

The guarantee will be null & void where the above is not followed.

The guarantee will not apply where the battery is used for purpose different from its original intention.

Not included are service defects due to neglect or accidents during transport, storage, installation, charging, temperature, vibrations, fire, repairs done by firms not designated by the factory, notably,

- broken containers, terminals.
- Connection not properly tightened or over tightened / over torque breaking the screw, nut.
- Battery sulphation due to prolonged storage without recharge, charging defect or wrong application of charge / voltage or charger defect.

In case of litigation, the Laws of Malaysia shall apply.

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Gilbert Ying (Director)  
SKYACE (M) SDN BHD