SMART

WEIGHING SOLUTIONS



X320 IP69K Digital Indicator Quick Start Manual

003X-610-100-M03

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SPECIAL NOTE Trade Use of the Instrument

This manual may occasionally make reference to Trade Use settings of the instrument.

Some individual settings may not be legal for trade use.

Please check regulations with the appropriate

Weights and Measures Authority.

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1.Introduction

This manual contains information on the installation, calibration and setup of the instrument.

1.1. Approvals

• C-tick approved and CE approved.

1.1.1. Trade versions

- NSC approval (4000 divisions at 0.8μV/division).
- NMI approval (4000 divisions at 0.8μV/division).
- NTEP approval (10000 divisions at 0.8μV/division).

1.2. Manuals

For more information on this instrument refer to the Reference Manual, Quick Start Manual or Communications Manual.

2. Shipping Contents

The following table identifies the items shipped with the indicator. Please check that your packing box contains the specified items.

Shipped Items	Other Items (Optional)
Indicator	opto-LINK Cable
Operator Manual	Power Supply
 Quick Start Manual 	 Battery Pack with Charger
Trade Label (plastic)	 Captive Security Screws
U Bracket	

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3. Specifications

Performa	nce			
Resolution	n	Up to 30,000 divisions, minimum of 0.25μV/division		
		(K307 up to 60,000 divisions)		
Zero Can	cellation	±2.0mV/V		
Span Adju	ustment	0.1mV/V to 3.0mV/V full scale		
Stability/D	rift	Zero: < 0.1μV/°C (+ 8ppm of deadload max)		
		Span < 8 ppm/°C, Linearity < 20ppm, Noise < 0.2μVp-p		
Excitation		5 volts for up to 4 x 350 or 8 x 700 ohm load cells (4-wire or		
		6-wire plus shield)		
		Maximum total load cell resistance: 1,000 ohms		
A/D Type		24bit Sigma Delta with 8,388,608 internal counts		
A/D Conv	ersion	20Hz with FIR filtering > 80dB		
Rate				
Operating		Temperature: –10 to +50°C ambient		
Environm	ent	Humidity: 100%		
		Storage: –20 to +50°C ambient		
Casa Mat	مامام	IP69K		
Case Mat		PC+Polyester alloy, PBT, Silicon Rubber, SS304 Stand		
Packing V	veignis	Basic Indicator: 2.0kg		
Digital				
Display		LED Backlit LCD with six 20mm high digits with units and		
		annunciators		
Setup and		Full digital with visual prompting in plain messages		
Calibratio				
Digital Filt		Sliding window average from 0.1 to 4.0 seconds		
Zero Rang		Adjustable from ±2% to ±100% of full capacity		
Power In				
Standard	Power	12 to 24VDC, 9.6, 12 and 24V batteries (2.5 VA max) -		
Input	T	ON/OFF key with memory feature		
Variants	AC	AC Power supply: 110/240VAC 50/60Hz in 24VDC 1.25A		
		out		
	Battery	12V battery pack (rechargeable NiMH)		
Features				
opto-LINK	(Data	Infra-red Connector for optional opto-LINK PC cable (to RS-		
Coupling		232 or USB PC port)		
Correction		Ten point linearity correction (K304 Only)		
Outputs		RS-232 automatic transmit, network or printer outputs.		
		Transmission rate: 2400, 4800 or 9600 baud		
Assignabl		Unit switching, counting, manual hold, peak hold, live weight,		
Function I		totalising		
Drive Out		3 isolated high side drive outputs (400mA each 12-24VDC)		
Battery Ba		Battery life 10 years minimum		
Clock Cal	endar			

4. Warnings

4.1. General

- Indicator not to be subject to shock, excessive vibration or extremes of temperature (before or after installation).
- Inputs are protected against electrical interference, but excessive levels of electro-magnetic radiation and RFI may affect the accuracy and stability.
- For full EMC or for RFI immunity, termination of cable shields and correct earthing of the instrument is essential.
- Indicator and load cell cable are sensitive to excessive electrical noise. Install well away from any power or switching circuits.

4.2. Configuration Issues

- Configuration and calibration can be performed from the front panel, using digital setup. When Full Setup is used, all menu items are accessible and care must be taken to ensure no accidental changes are made to calibration and trade settings.
- Enter a passcode to prevent unauthorised or accidental tampering. If the passcode is lost, the manufacturer should be contacted for further advice.

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5.Installation

The following steps are required to set up the indicator.

- Inspect indicator to ensure good condition.
- Use connection diagrams to wire up load cell, power and auxiliary cables as required.
- Connect Power to indicator and press <POWER> key to turn the instrument On.
- Refer to the Instrument Setup section page 17 for information on configuring and calibrating the instrument.
- To turn instrument Off press and hold <POWER> key for three seconds (until display blanks).

5.1. Electrical Safety

- For your protection all mains electrical hardware must be rated for environmental conditions of use.
- Pluggable equipment must be installed near an easily accessible power socket outlet.
- To avoid the possibility of electric shock or damage to the instrument, always switch off or isolate the instrument from the power supply before maintenance is carried out.

5.2. opto-LINK

The optional opto-LINK cable can be used to transfer setup and calibration information from a PC (eg. to be stored for later use and/or transferred to other instruments). It can also be used to download software upgrades to the instrument from a PC.



- Attach the opto-LINK cable to the PC using the DB9 or USB connector.
- Attach the opto-LINK head to the left side of the instrument display using the permanent magnet located within the head of the opto-LINK.

WARNING: The opto-LINK head contains a strong magnet and care should be taken with its proximity to electronic media (eg. credit cards, floppy disks, etc.) and/or other electronic instrumentation.

5.2.1. opto-LINK Activation

A long press of the **<GROSS/NET>** key will toggle the opto-LINK infrared communications On/Off.

When the opto-LINK has been (enabled) the following will occur:

- The instrument briefly displays the prompt opto-L.
- The editing annunciators (ie. GRP, ITM, etc.) will flash for up to five minutes while the instrument searches for activity. During this period, the instrument also disables the RS-232 communications.
- After a 5 minute period of no activity, the opto-LINK will be disabled and the editing annunciators will stop flashing. The instrument will revert back to the normal RS-232 communications (ie. The SERIAL:TYPE setting will be reactivated).

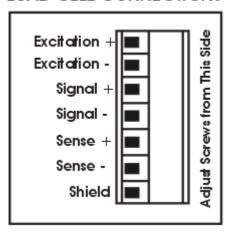
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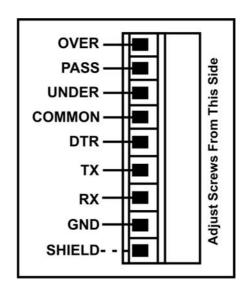
6. Connections

6.1. Cable Connections

 All cable connections are made to the rear of the instrument using pluggable screw terminals.

LOAD CELL CONNECTIONS





6.2. DC Power (DC PWR + , DC PWR -)

- The DC supply need not be regulated, provided that it is free of excessive electrical noise and sudden transients.
- The instrument can be operated from a high quality plugpack as long as there is sufficient capacity to drive both it and the load cells.
- If an optional battery pack is fitted, then the supplied charging system must be used.

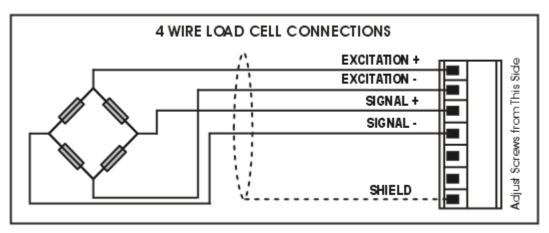
6.3. Load Cell Connection

The instrument may be connected for either 4-wire or 6-wire operation. For more information, refer to **BUILD:CABLE** setting page 19.

6.3.1. 4-Wire Connection

The minimum connectivity requirements are the connection of four wires (ie. Excitation + and – along with Signal + and –).

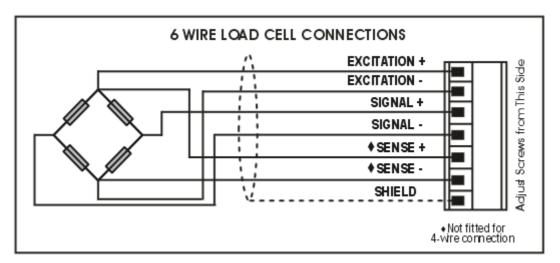
The BUILD:CABLE option must be set to **4** to allow for 4-wire connection.



6.3.2. 6-Wire Connection

The excitation and signal lines are connected the same as for a 4-wire installation.

The BUILD:CABLE option must be set to **6** (the default) to allow for 6-wire connection.



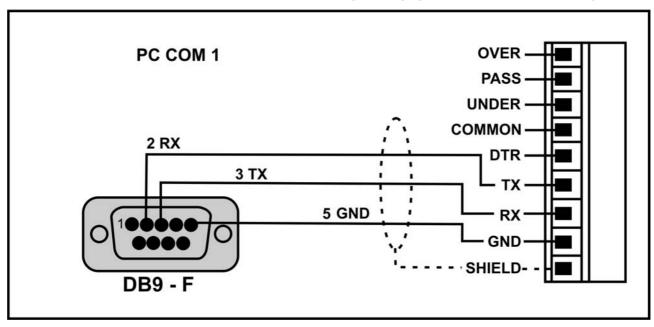
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6.4. Auxiliary Connections

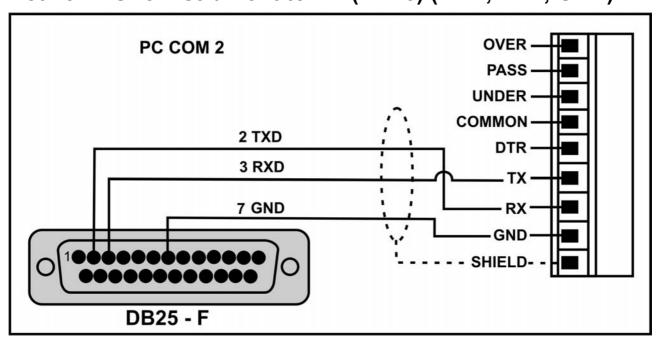
This section provides diagrams to illustrate the terminal connections.

6.4.1. RS-232 Serial to PC

Network: One Instrument to PC (DB9) (RXD, TXD, GND)



Network: One Instrument to PC (DB25) (RXD, TXD, GND)



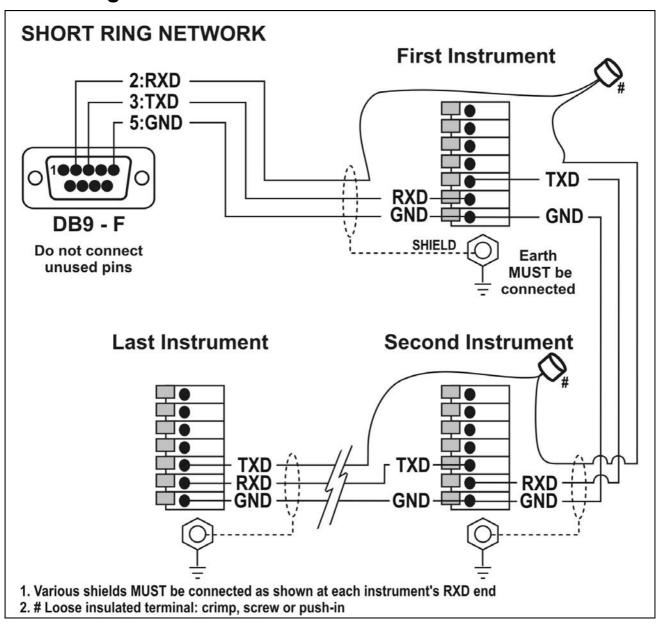
Ring Networks: Multiple Instruments to PC (RXD,TXD,GND)

Instruments can be configured in a Ring Network. The Short Ring Network layout should only be used up to a total cable run length of about 150 m (500 ft) at 9600 baud in a clean EMC environment. If communications errors persist, or for longer cable runs, select lower baud rates and/or use the Long Ring Network below. For DB25 connector, see Network: One Instrument to PC (DB25) (RXD, TXD, GND) above.

In a Ring Network, the Instruments must have:

- **same** serial options, i.e., baud, parity, data bits, stop bits;
- unique addresses.

Short Ring Network

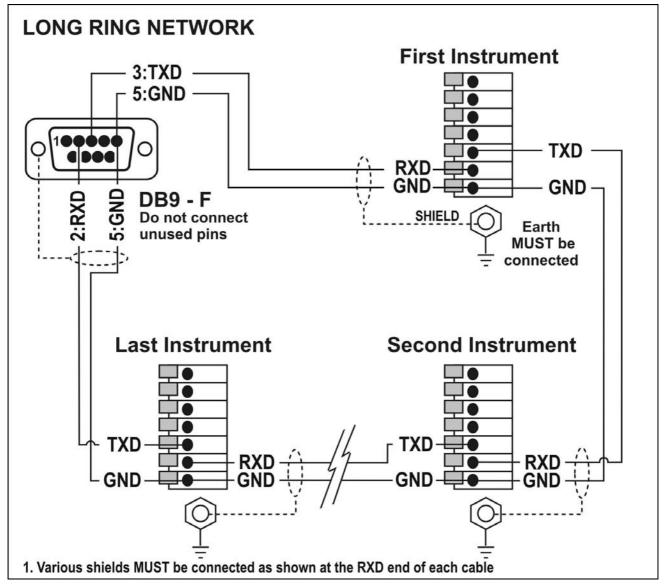


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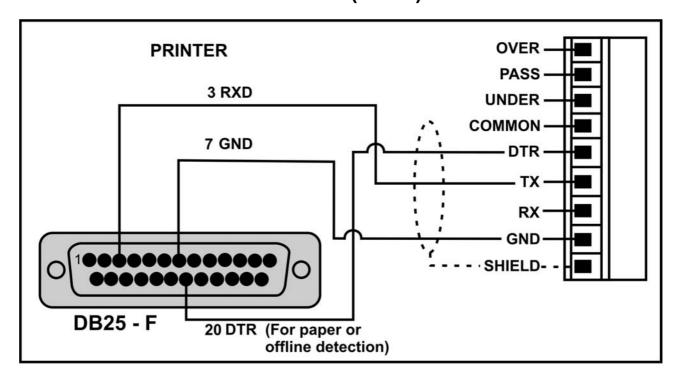
Long Ring Network

The Long Ring Network layout can be used where each leg of the cable run can be up to about 150 m (500 ft) at 9600 baud. If comms errors persist, lower the baud rate to 4800 or 2400.

This section provides diagrams to illustrate the terminal connections.



6.4.2. Printer Connections (RXD/TXD, GND and DTR) RS-232 – Instrument to Printer (DB25)



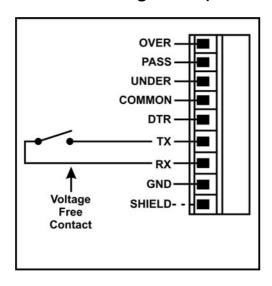
6.4.3. Remote Display (TXD, GND)

 Connect TXD to RXD and GND to GND on the remote display.

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6.4.4. Remote Input

The indicator requires a voltage free contact between TXD and RXD to enable the remote input (ie. SPEC:REM.FN).
 Note: The remote input will not function when in setup or when using the opto-LINK.



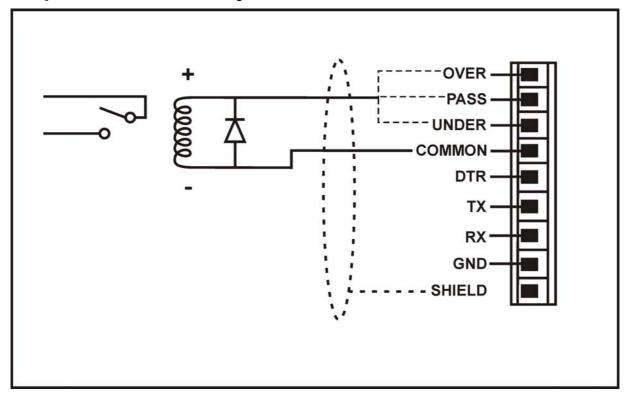
WARNING

The remote input is a voltage free contact (eg. button, mechanical relay). Connection of any active circuitry may damage the instrument.

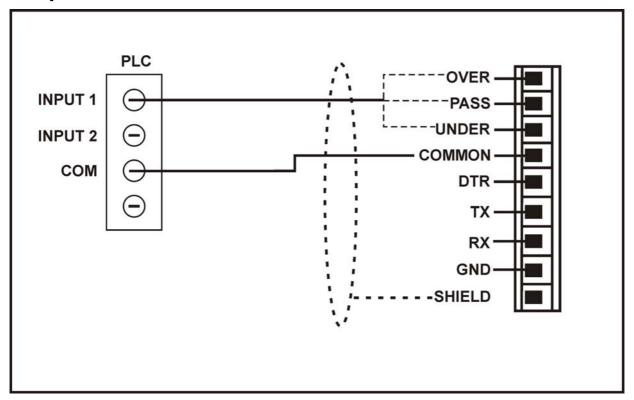
6.4.5. Outputs

- The output drivers for the instrument are high side drive and are capable of driving up to 400mA each.
- This configuration allows for the direct connection of the instrument outputs to most types of PLC.
- The voltage applied to the instrument's positive power supply terminal (+) appears on the output lines when the outputs are active.
- To drive external loads (eg. relays), connect the output line directly to the positive side of the relay coil. Connect the negative side of the relay coil to COMMON.
- It is recommended that fly-back diodes or transient suppressors be fitted across inductive loads such as relay coils to limit switching noise.

Outputs to Drive Relay



Outputs to Drive PLC



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6.5. Connecting Shields

To obtain full EMC or for RFI immunity, cable shields MUST be connected to the earth lug on the rear of the instrument.

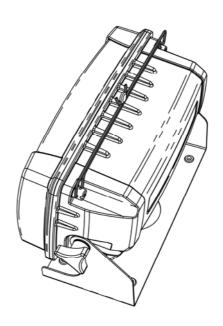
6.5.1. Cable Shield Connection and Earthing

- Care should be taken when connecting shields to maximise EMC or RFI immunity and minimise earth loops and crosstalk (interference) between instruments.
- For full EMC or for RFI immunity, termination of the cable shields at the earth lug is very important. The earth lug of the instrument must be separately connected to ground potential via a reliable link.
- The instrument should only be connected to earth via a single reliable link to avoid earth loops.
- Where each instrument is separately earthed, interconnecting cable shields should be connected at one end only. This also applies to Ring Networks, see pages 10 and 11.
- Caution: Some load cells connect the cable shield directly to the load cell (and therefore the scale base). Connection of the load cell cable shield in this situation may be site specific.

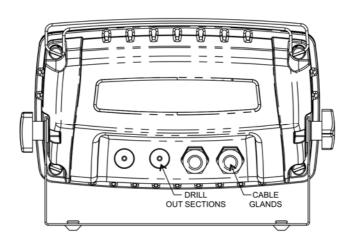
6.6. Regulatory Sealing Requirements

To comply with regulatory sealing requirements for each instrument, (ie. to ensure instruments are not accidentally or deliberately tampered with), it is important that proper sealing procedures be adhered to.

6.6.1. Sealing



Attachment of Lead Seal through optional Captive Security Screws. Please note that security screws are available as an option and that they are less corrosion resistant than the standard Captive Screws.



Back View showing cable locations.

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7. Instrument Setup

7.1. Calibration Counter

The built-in calibration counter(s) monitor the number of times trade critical settings are altered. Refer to Trade Critical Settings below for more information and to the **OPTION:USE** setting page19.

The table below describes when the counter(s) will increment.

Industrial, NSC or OIML: The Calibration Counter increments when trade critical settings are changed. An example of the counter is **C.00019**.

NTEP: Two counters display.

The **Calibration Counter** increments when trade critical settings in the Calibration (**CAL**) menu are changed. An example of the counter is **C.00010**.

The **Configuration Counter** increments when other trade critical settings (ie. **not** in the **CAL** menu) are changed. An example of the counter is **F.00009**.

7.1.1. Trade Critical Settings

Trade critical settings can affect calibration and/or legal for trade performance. In this document the ⊗ symbol indicates the setting is trade critical. Each time a trade critical setting is altered, the calibration counter will be incremented by one.

7.2. opto-LINK

For information on setting up using the opto-LINK cable refer to opto-LINK page 6.

7.3. Access Full Setup

Full Setup provides access to configure and calibrate the instrument. All items in all menus will be enabled in Full Setup.

WARNING: Care should be taken to avoid inadvertently altering the Build or Calibration settings.

- Ensure the instrument is on.
- Press and hold the <POWER> and <GROSS/NET> keys together for two seconds.



7.4. Access Safe Setup

Safe Setup restricts access to the trade critical settings (marked with \otimes).

- Ensure the instrument is on.
- Press and hold the <POWER> and <TARE> keys together for two seconds.



7.5. Exit Full or Safe Setup

To save settings, exit setup and return to the normal weighing mode use one of the following methods:

- Method 1: Press <POWER> and <GROSS/NET> keys together for two seconds.
- Method 2: Press <POWER> and <TARE> together for two seconds.
- Method 3: Select End from the menus.

Warning: If the power is interrupted while in setup (ie. by disconnecting the power cable or pressing the **POWER**> key), unsaved settings will be lost.

7.6. Settings

The following tables identify the settings available for the instrument.

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GROUP	ITEM	SELECT	EDIT		OK
(GRP)	(ITM)	(SEL)	(EDT)		
ZERO	TARE	GROSS / NET	PRINT	Underline = Defaults	FUNCTION
BUILD	DP⊗	Decimal Point Position	000000, 00000.0, 0000.0	00, 000.000, 00.0000, 0.00000	Accept
	CAP⊗	Maximum Capacity	000100 to 999999 Defa <sel> changes position</sel>		Accept
	RES⊗	Resolution (Count-By)	<u>1, 2, 5, 10, 20, 50, 100</u>		Accept
	GRADS⊗ (K306 only)	Graduations	000100 to 030000 Defau		Accept
	UNITS⊗	Weighed Units	none, g, kg, lb, t		Accept
	HI.RES⊗	Resolution x 10 Mode	OFF, ON		Accept
	CABLE⊗	4-Wire or 6-Wire	4, <u>6</u>		Accept
OPTION	USE⊗	Scale Use	INDUST, NSC, OIML, N	TEP	Accept
	FILTER	Reading Average (time in seconds)	none, 0.2, <u>0.5</u> , 1.0, 2.	0, 3.0, 4.0	Accept
	MOTION⊗	Motion Detection	OFF , <u>0.5-1.0</u> , 1.0-1.0 Default = 0.5 Graduation	s per Second	Accept
	INIT.Z	Initial Zero on Startup	OFF, ON	•	Accept
	Z.TRAC⊗	Zero Tracking Sensitivity	OFF, SLOW (0.5 grads/s	sec), FAST (10 grads/sec)	Accept
	Z.RANGE⊗	Zero Operating Range	-2 2 , -1 3 , -20 20 , F Default = -2 2 (-2% to		Accept

GROUP	ITEM	SELECT	EDIT	OK
(GRP)	(ITM)	(SEL)	(EDT)	
ZERO	TARE	GROSS / NET	Underline = Defaults	FUNCTION
OPTION	Z.BAND⊗	Zero 'Dead' Band	<sel> changes position, <edt> changes digit.</edt></sel>	Accept
(ctd)			Default = 0	
	R.ENTRY ⊗	Enable Rear Pushbutton	OFF, ON	Accept
		for Full Setup Entry		
CAL	ZERO ⊗	Zero Calibration Routine	<sel></sel> key to start. Current weight displays.	
		Set between zero and full	Remove all weight.	
		scale	<sel>, <edt> or <ok> starts routine (Z.in P displays).</ok></edt></sel>	
		(Current weight displays)	<itm> key to exit, <sel>, <edt> or <ok> to repeat routine.</ok></edt></sel></itm>	
	SPAN⊗	Span Calibration Routine	<sel> key to start <edt> key to select clear linearisation</edt></sel>	
		Set between zero and full	points (CLr.L y displays). or not (CLr.L n displays).	
		scale	<ok></ok> key to select alternative.	
		(Current weight displays)	Current weight displays. Add test weight.	
			SEL> or OK> to show calibration weight value.	
			Set correct weight. SEL> changes position, EDT> changes	
			digit.	
			<pre><itm> or <ok> starts routine (S.in P displays).</ok></itm></pre>	
			<itm> key to exit, <sel>, <edt> or <ok> to re-edit</ok></edt></sel></itm>	
			calibration weight and repeat routine.	

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GROUP	ITEM	SELECT	EDIT		OK
(GRP)	(ITM)	(SEL)	(EDT)		
ZERO	TARE	GROSS / NET	PRINT	Underline = Defaults	FUNCTION
CAL	ED.LIN⊗	Edit Linearisation Points	<sel> to step through list</sel>	•	
(ctd)	(K304 only)	Set between zero and full	<ok> to change selected</ok>		
		scale	After <ok></ok> current weight	t displays.	
		L1 Select Linearisation	Add test weight.		
		point 1 to 10 (L1, L2, L3, L4,		veight. <sel></sel> changes position,	
		L5, L6, L7, L8, L9, L10).	<edt> changes digit.</edt>		
		(Approx. % of full scale)	<ok> starts routine (L.in P displays).</ok>		
	CLDLING	Clear Lineariaction	<pre><itm> key to exit, <ok> t</ok></itm></pre>		
	CLR.LIN®	Clear Linearisation	<sel> to step through list of points.</sel>		
	(K304 only)	Points	<pre><ok> to select point to clear or <itm> to exit.</itm></ok></pre>		
		L1 Select Linearisation	, , ,		
		point 1 to 10 (L1, L2, L3, L4, L5, L6, L7, L8, L9, L10)	, (No). <itm> to return to CLR.LIN.</itm>		
	DIR.ZER⊗	Direct Zero Calibration	<ok></ok> key to start. Curren		
	DIK.ZEK	(Current weight displays)	OK> to enter direct zero	• •	
		(Current weight displays)	<sel> changes position</sel>		
			OK> key to store new ze		
			<itm> to exit or <ok> to a</ok></itm>		

GROUP	ITEM	SELECT	EDIT		OK
(GRP)	(ITM)	(SEL)	(EDT)		
ZERO	TARE	GROSS / NET	PRINT	Underline = Defaults	FUNCTION
CAL	DIR.SPN⊗	Direct Span Calibration	<ok></ok> key to start. Curren		
(ctd)		(Current weight displays)	<ok> to enter direct span</ok>	O (
			<sel> changes position</sel>	•	
			<ok> key to store new sp</ok>	an calibration.	
			<itm> to exit or <ok> to</ok></itm>	repeat operation.	
	G.INST⊗	Installation Gravity	9.750 to 9.860 Default = 9	<u>.810</u>	Accept
	(K306 only)	(Current setting displays)	Gravity Compensation C	<u>Only</u>	
	G.FAC⊗	Factory Gravity	9.750 to 9.860 Default = 9) <u>.810</u>	Accept
	(K306 only)	(Current setting displays)	Gravity Compensation C	<u>Only</u>	-
	G.FIRST⊗	First Powerup Prompt	ON, OFF		Accept
	(K306 only)	(Current setting displays)	Prompts user to enter G	.INST on first powerup	-
	FAC.CAL⊗	Factory Calibration	Cont. N		Accept
		Cont. N (No)	Warning: Choosing Cont	t. Y will restore default factory	•
		Cont. Y (Yes)	calibration in BUILD and	d CAL menus.	

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GROUP	ITEM	SELECT	EDIT	OK
(GRP)	<u>(ITM)</u>	(SEL)	(EDT)	
ZERO	TARE	GROSS / NET	Underline = Defaults	FUNCTION
SPEC	SAFE.PC	Safe Setup Passcode	(<u>000000</u> no passcode). Set up to 6 digit passcode.	Accept
		_	<sel> changes position, <edt> changes digit.</edt></sel>	-
			Activated only when FULL.PC is also set.	
	FULL.PC	Full Setup Passcode	(<u>000000</u> no passcode). Set up to 6 digit passcode.	Accept
			<sel> changes position, <edt> changes digit.</edt></sel>	
	KEY.LOC	Front Panel Key Locking	<u>P12345</u>	Accept
		P12345	Character indicates key is unlocked.	
		(P for Power key.	(–) Dash indicates key is locked.	
		Other keys numbered from	<sel> changes position, <edt> changes digit.</edt></sel>	
		the left, ie. Zero=1.)		
	KEY.FN	<function> Key</function>	NONE, TEST, COUNT, UNITS, HOLD, PEAK.H, LIVE.WT,	Accept
		Setting	SHOW.T, HI.RES, A.TARE, CHECK.W	
	AUT.OFF	Auto Power Off / Battery	NEVER, 1, 5, 10 (time in minutes)	Accept
		Operation	Default = Never powers off automatically	
		•	(Battery Mode: powers down after 30 minutes)	
	B.LIGHT	Backlight Operation	ON, OFF, FORCED	Accept
			(Battery: Automatically turns backlight off after 10 seconds of	-
			inactivity)	
	REM.FN	Remote Function	NONE, KEY1 to KEY5, BLANK	Accept
			(Activated only when SERIAL:TYPE is set to AUTO, PRINT or	_
			AUTO.PR)	

GROUP	ITEM	SELECT	EDIT	OK
(GRP)	(ITM)	(SEL)	(EDT)	
ZERO	TARE	GROSS / NET	Underline = Defaults	FUNCTION
SPEC	REM.CHR	Remote Input Transmit Idle		Accept
(ctd)		Character	<sel> changes position, <edt> changes digit.</edt></sel>	
	BAT.VLT	Battery Voltage	<u>PWR</u> , 9.6, 12, 24	Accept
	W.D.LOCK	Wash Down Key Lock	OFF, ON	Accept
			(On requires correct sequence of keys pressed on startup)	-
SERIAL	TYPE	Serial Output Type	NET, AUTO, SINGLE, PRINT, AUTO.PR	Accept
	FORMAT	Serial Output Format	MASTER, CUSTOM, FMT_1, FMT_2,	Accept
	BAUD	Serial Baud Rate	2400, 4800, <u>9600</u>	Accept
	BITS	Serial Format Options Position 1: Parity Position 2: Data Bits Position 3: Stop Bits Position 4: DTR Handshake	N 8 1 - (Default Serial Format Options) <sel> changes position, <edt> changes digit. Parity: N None, O Odd, E Even Data Bits: 7 or 8 data bits Stop Bits: 1 or 2 stop bits DTR: (-) DTR disabled or d DTR enabled</edt></sel>	Accept
	ADDRES	Instrument Address	01 to 31 <sel> changes position, <edt> changes digit.</edt></sel>	Accept
SERIAL (ctd)	RST.CON⊗	Reset Printed Consecutive Numbers to 1 Cont. N (No) Cont. Y (Yes)	Cont. N (Yes) or Cont. N (No)	Accept

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GROUP	ITEM	SELECT	EDIT	OK
(GRP)	(ITM)	(SEL)	(EDT)	
ZERO	TARE	GROSS / NET	Underline = Defaults	FUNCTION
CHECK.W	ENABLE	Enable Check Weighing	OFF, ON	Accept
	SRC	Weight Source	GROSS, DISP, NET (Displayed)	Accept
	OVER	Target for Over Weight	-99999 to 999999 Default = 000000	Accept
	UNDER	Target for Under Weight	-99999 to 999999 Default = 000000	Accept
CLOC	FORMAT	Date Format Setting	dd.mm.yy or mm.dd.yy (K307: mm.dd.yy or dd.mm.yy)	Accept
	YEAR	Year Setting	2000 to 2099 <sel> changes position, <edt> changes digit.</edt></sel>	Accept
	MONTH	Month Setting	01 to 12 <sel> changes position, <edt> changes digit.</edt></sel>	Accept
	DAY	Day Setting	01 to 31 <sel> changes position, <edt> changes digit.</edt></sel>	Accept
	HOUR	Hour Setting	00 to 23 <sel> changes position, <edt> changes digit.</edt></sel>	Accept
	MINUTE	Minute Setting	00 to 59 <sel> changes position, <edt> changes digit.</edt></sel>	Accept

GROUP	ITEM	SELECT	EDIT		OK
(GRP)	(ITM)	(SEL)	(EDT)		
ZERO	TARE	GROSS / NET	PRINT	Underline = Defaults	FUNCTION
TEST	SCALE	Scale Base Test Display	Display reads in millivolts-	•	
			(factory calibrated to 0.1		
				capacity and/or load cell wiring is	
			used. Remove weight fr	om scale.	
	FRC.OUT	Force Outputs	<edt> advances through</edt>	outputs	
			(ie. ON.1 and ON.2)		
			<ok> turns outputs off an</ok>	d exits test.	
			Default = OFF		
	O.LOAD	Input Overload Count	Displays the number of oc	currences of an input overload.	Return
	CLR.OLD	Clear Overload Count	Cont. N	·	Accept
		Cont. N (No)	Choosing Cont. Y will clea	ar the overload count.	
		Cont. Y (Yes)	-		
FACTRY	DEFLT	Restore Factory Defaults	Cont. N		Accept
		Cont. N (No)	Warning: Choosing Cont.	. Y will clear all stored data except	
		Cont. Y (Yes)	BUILD and CAL menus		
- END -	EXIT SETUP	Save settings and return			Accept
		to normal weighing			
		mode			

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8. Error Messages

8.1. Weighing Errors

• Check Setup = This item can be checked on site by service personnel

Error	Description	Resolution
(U)	The weight is below the minimum allowable weight reading.	Increase the weight or decrease the minimum allowable weight reading.
(O)	The weight is above the maximum allowable weight reading. Warning - overloading may damage mechanical scale elements.	Check the condition of load cell connections. Check for damaged load cell.
(ZERO) (ERROR)	The weight reading is beyond the limit set for Zero operation. The operation of the <zero></zero> key is limited in the setup during installation. The indicator cannot be Zeroed at this weight.	Increase the Zero Range (Z.RANGE) or use the <tare></tare> key instead.
(STABLE) (ERROR)	Scale motion has prevented a <zero></zero> , <tare></tare> or <print></print> operation from occurring on command.	Try the operation again once the scale is stable.

8.2. Setup and Calibration Errors

Error	Description	Pasalution
Error	Description	Resolution
(ENTRY) (DENIED)	The instrument may be in Safe Setup and an item that	Access Full Setup to edit the item.
	needs Full Setup has been selected for editing.	
	When accessing setup,	Turn the instrument off.
	more than three attempts	When the instrument is
	have been made with the	turned back on, enter the
	incorrect passcode.	correct passcode to access setup.
(LIN.PT)	An attempt has been made	Incorrect linearisation point
(LO)	to place a linearisation point below zero.	entered (must be between zero and full scale).
(PT.TOO)	An attempt has been made	Re-enter the calibration
(CLOSE)	to place a calibration point	point. Points must be
	too close to an existing	spaced by at least 2% of full scale from each other.
(DEC)	calibration point. The scale build is	Check the resolution (count-
(RES)	configured for less than 100	by) and capacity settings.
(LO)	graduations.	by and supposty settings.
(RES)	The scale build is	Check the resolution (count-
(HIGH)	configured for more	by) and capacity settings.
	than 30,000 graduations. (K307 60,000 graduations)	
(SPAN)	The load cell signal range	Incorrect span weight
(LO)	(span) is too small for these	entered (must be between
	settings.	zero and full scale). Scale
		wiring incorrect. Wrong load cell capacity (too large).
		Wrong or no calibration
		weight added to scale.
(SPAN)	The load cell signal range	Incorrect span weight
(HI)	(span) is too large for these settings.	entered (must be between zero and full scale). Scale
	Settings.	wiring incorrect. Load cell
		capacity too small for
		application.
(ZERO)	An attempt has been made	Scale wiring incorrect.
(LO)	to calibrate zero below -2mV/V.	
(ZERO)	An attempt has been made	Remove all weight from
(HI)	to calibrate zero above	scale. Scale wiring
<u> </u>	+2mV/V.	incorrect.

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8.3. Diagnostic Errors

• Check: This item can be checked on site by service personnel.

• Return for Service: The instrument must be returned to the

manufacturer for factory service.

Error	Description	Resolution	
(E0001)	The power supply voltage is too low.	Check supply	
(E0002)	The power supply voltage is too high.	Check scale / cables	
(E0010)	The temperature is outside of allowable limits.	Check location	
(E0020)	Scale build is incorrect. The number of graduations has been set too low or too high.	Fix up scale build	
(E0100)	The digital setup information has been lost.	Re-enter setup	
(E0200)	The calibration information has been lost.	Re-calibrate	
(E0300)	All setup information has been lost	Enter setup and calibrate	
(E0400)	The factory information has been lost.	Return for Service	
(E0800)	The EEPROM memory storage chip has failed	Return for Service	
(E2000)	ADC Out of Range Error. This may be caused from a broken load cell cable.	Check BUILD:CABLE setting. Check load cell cable, wiring, etc.	
(E4000)	The battery backed RAM data has lost data.	Re-enter setup	
(E8000)	The FLASH program memory is incorrect	Return for Service	

The **E** type error messages are additive. For example if instrument is running off batteries and the temperature drops, the battery voltage may be too low. The resulting error messages will be **E0011** (0001 + 0010). The numbers add in hexadecimal as follows:

Notes:

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SMART WEIGHING SOLUTIONS

