

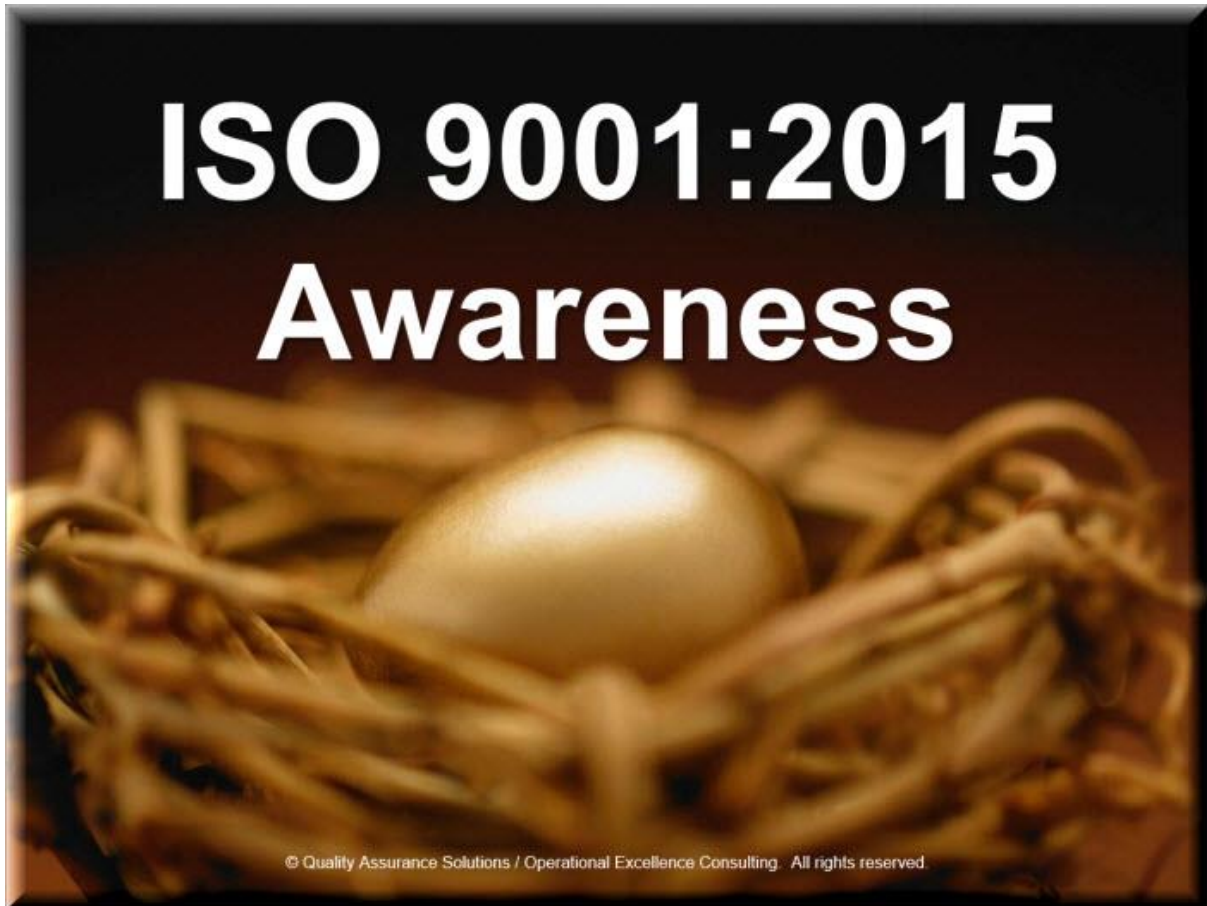
ISO 9001:2015 AWARENESS TRAINING

DURATION: 1 DAY

TIME SCHEDULE

Time: 9:00am to 5:00pm

Lunch Break: 1:00pm to 2:00pm



INTRODUCTION

With over a million certificates worldwide, ISO 9001 is one of the most well-known ISO standards. ISO 9001 helps organizations demonstrate that they can offer their customers consistent, good quality products and services. The ISO 9001:2015 standard was revised in response to changing market demands and published in September 2015.

ISO 9001:2015 contain significant revisions to their structure and contents.

BENEFITS

Upon completion of this program, participants will be able to:

- Understand ISO methodology and key concepts of its management principles
- Identify the new structure, terminology and concepts of ISO 9001:2015
- Identify and understand key changes of ISO 9001:2015 QMS principles and clauses

KEY CONTENT

MODULE 1 – OVERVIEW OF ISO 9001:2015& ISO14001:2015

- The ISO Methodology
- The Foundation of ISO
- The Quality Management Principles
- Process Approach
- Plan, Do, Check, Act Cycle
- Risk- Based Thinking

MODULE 2 – KEY CHANGES IN ISO 9001:2015 QMS CLAUSES

- Understanding The Organization And Its Context
- Understanding The Needs And Expectation Of Interested Parties
- Actions To Address Risk And Opportunities
- Organizational Knowledge
- Post-Delivery Activities
- Control Of Changes
- Nonconformity And Corrective Action

MODULE 3 – IMPLEMENTATION STRATEGY

- Recommendation For Implementation And Compliance To Key Changes
- Discussion Based On Q&A

AUDIENCE

Senior management, those responsible for transition their organization's QMS to meet the new requirements, ISO9001 auditors and quality practitioners, operations personnel

METHODOLOGY

This program is essentially participative. There will be group discussion, presentation, interactive session activities and video learning.