



# **Floor Culture Laminated Wood Floorboard**

**10 YEARS WARRANTY FOR RESIDENTIAL**

**3 YEARS WARRANTY FOR COMMERCIAL**

## **Condition of Warranty:**

### **Structural Warranty**

A claim is valid if the floorboard surface material, i.e. the protective layer and the decorative layer was found separated from the core material, i.e. the HDF, due to improper pressing or milling, Chipped edge is not considered as delamination.

### **Wear & Tear Warranty**

A claim is valid if at least one square centimeter of the surface has completely rubbed off. However, rub-off defects at the edges of the panels are not covered by the warranty.

### **Stain Warranty**

A claim is valid if the stains are visible on the surface of the panel due to the following substances: acetone, hand-cream, fruit, coffee, cola, nicotine, nail laquer, paint and other similar product.

### **Fading Warranty**

A claim is valid if the decorative layer is fade under the influence of indirect Sunlight (UV) or artificial light.

### **Warping Warranty**

A claim is valid if the laminate flooring warp due to defective production or improper installation method by authorized installer. Warping cause by water damage is not covered by the warranty.

## **Your Warranty:**

The guarantee does not cover assembly, disassembly or other services rendered. If a guarantee has been granted the purchaser can choose either an equivalent replacement for the abraded flooring area or to have the damages parts repaired. The replacement material will be delivery to the original sales outlet free of charge. If the products is out of stock, the replacement can be chosen from the current range of products.