

Zibosoft

Zibosoft Telephone Voice Recording System (TVRS) is a multiple channel digital telephone recording system that utilizes PC and Recording Card to record telephone conversation, dialed number and caller ID into hard disk

TVRS facilitate phone transactions and improve the quality of customer service. It is available in simple and user friendly yet reliable interface.

It is fully compatible with PSTN (analog), GSM and all brands of Keyphone System and PABXs. It provide solid support over 1 to 80 phone lines.

User has flexibility of choosing the particular phone numbers to be recorded or not to.

User can easily choose the recorded extensions from time to time by just a few clicks

Undoubtedly, this state-of-the-art device with unrivalled features is the definite answer for Service Hotlines, Call Centre, Help Desk, Hospitals, Police Stations, Security Firms and other public service institutions.

Proven track record in over 60 countries.



Zibosoft Telephone Recording System

UNPARALLELED FEATURES

- Support Windows XP/ Win7/ Win8/ Win10
- Automatic popping up of customer details on screen upon calling
- Automatic recording of history of calls made
- Support LAN live monitoring and playback
- Support WAN playback with Web Player license installed (optional module)
- Support Auto Backup and Interval Backup
- Advanced, user friendly and powerful searching interface. The recorded conversation can be easily playback by searching any of the following criteria (date, time, channel number, extension number, caller ID, dialed number and etc.)
- Compressed recorded voice file can be easily converted to wave files by just few clicks and be able to play at any media player program
- Support three recording modes, i.e. Auto-recording, Voice activated and Key control
- Can list out and print all the caller ID numbers, dialed numbers and missed call numbers. In addition, there is user editable Remark Column
- Can schedule the recording time as well as full day record
- Provision of different types of user rights beside administrator rights
- User will be notified shortly by alarm pop up or email, in the event of channel cable breaking down

CONNECTION DIAGRAM

