UNIVERGE® Desktop IP and Digital Terminals

NEC

Taking business communications to the next level

The NEC UNIVERGE family of IP and Digital Terminals moves the standard desktop phone to the next level. With its modular design businesses have the option to quickly and easily customise the terminals to meet an employee's specific communications needs. Built to the highest environmental standards and with low power consumption the entire range will meet the "green" initiatives of any workplace.

Meeting your business needs

Whether your business is just getting started or is already rapidly growing UNIVERGE terminals give you the freedom to tailor your communications to meet your business' evolving needs.

- Scalability and customisation
- Investment protection
- Both VoIP and traditional voice support
- XML open interface support
- Advanced applications to improve staff productivity & efficiency
- Intuitive interfaces
- Personalised to meet your needs

Easy-to-use, intuitive interfaces

NEC's phones have been designed to improve the overall user experience. Intuitive Icons indicate status at a glance including notification of new voice or instant messages, missed calls, the telephone user's current presence status, and data protection mode.

Freedom of choice

From the front desk, to the conference room, NEC offers options for all your business needs, including:

- Add-on line key modules
- Customisable faceplates or a choice of integrated LCDs
- Wired or wireless handsets
- A Bluetooth interface for peripheral equipment
- Custom colour accent panels
- Custom function keys and keypads
- Options for the visually impaired including audio key action feedback and large character display

XML open interface support

XML open interface support allows developers to create applications that can be accessed from NEC's IP terminal range. Applications such as calendar links, wallboard functionality, call directories and countless others can be displayed on a terminal's LCD.

Access to advanced applications increases staff productivity and efficiency

Advanced applications delivered directly to the desktop terminal enable staff to work more efficiently and improve customer service. The integration of voicemail, ACD and customer information applications helps minimise operator and employee overhead costs.

Users can log on to any IP terminal anywhere on the business' network. Upon logon, the user's profile and quality of service settings are immediately available. There is no need for re-configuration, potentially costly re-cabling, and no lost productivity as the employee waits for their phone to be changed – just login and start working.

No matter what your business size, NEC's UNIVERGE family of IP and Digital Terminals provides you with the right solution to meet your needs, now and in the future.

Intuitive menu based phones improve efficiency

Run your applications here with NEC's open XML interface

Full duplex speaker phone for crystal clear communication

Untangle with wireless Bluetooth handsets

Interchangeable modules, DESI-less, 24 / 32 button the choice is yours

Curly cord

Change the look of your phone with customisable front & side panels

UNIVERGE terminals features

Personal, system and corporate directories

Users have access to an integrated phone directory at the touch of a button. The directory is readily searchable and contacts can be dialled with a simple push of a button. When a call is received the matching caller's name is displayed on the screen.

Call history

Incoming, outgoing and missed calls are automatically logged and are accessible to the user. Call history can be used to return calls, and the numbers can be easily added to the directory.

Wideband CODEC

NEC's UNIVERGE terminals utilise wideband CODECs for the truest possible speech reproduction. The result is crystal clear audio.

Information protection mode

IP terminals offer multiple levels of protection allowing users to protect personal data, corporate directories, and even lock the device to keep calls from being placed, ensuring privacy and security on each terminal.

Customisable ring tones

Different ring tones can be assigned to people within the telephone's directory. When they call a distinctive ring tone can immediately identify who is calling. Additional ringtones can be downloaded from the web.

Bluetooth interface

The optional Bluetooth cordless handset provides short distance mobility. Users can step away from their desks confident that important calls will not be missed.

The built-in hub adapter in the handset allows users to pair peripheral equipment such as mobile phones, PDAs, headsets, conference units or keyboards with the terminal. This option is currently only available on the DT330 Digital Terminals supported by the UNIVERGE SV8100 Communications Server.

Instant messaging

Users can quickly exchange instant messages (IMs) with other co-workers directly from their phones. Messages are input simply by pushing digit keys – just like on a mobile phone. Frequently used messages can be pre-programmed and stored, and they are easily accessed for use when needed.

Network management and security

Centralised management provides a single point of administration for all terminals and makes real-time management a reality. IP telephony security is based on "UNIVERGE VoIP security best practices" ensuring a secure, reliable phone system by providing NAT and firewall traversal, built-in VPN client access, and security enhancement through auto configuration.

Internal zone paging

Users can page a single person or an entire group through the phone's speaker.

Internet protocol version 6 (IPv6)

NEC's IP terminal software is easily upgradeable to IPv6. IPv6 eliminates the shortage of internet addresses and enhances routing and network auto-configuration.

Presence

Tracking location status can help the entire organisation stay connected with the ability to instantly locate key personnel who are away from their desk.

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	DT700 series desktop IP terminals			DT300 series desktop digital terminals	
	DT750	DT730	DT710	DT330	DT310
Display	Colour touch screen LCD	Greyscale LCD	Greyscale LCD (6 line key model only)	Greyscale LCD	Greyscale LCD (6 line key model only)
Line keys on base terminal	DESI-less LCD	24 32 - DESI-less	2, 6	24	2, 6
Line key extension add-on modules	8 line key 60 DSS console DESI-less console	8 line key 60 DSS console DESI-less console	Not Available	8 line key 60 DSS console DESI-less console	Not Available
Backlit LCD	Standard	Standard	Not Available	Standard	Not Available
Backlit dial pad	Standard	Standard	Not Available	Standard	Not Available
Full duplex speaker phone	Standard	Standard	Standard	Standard	Half Duplex
XML open interface	Standard	Standard	6 line key version only	Not Available	Not Available
Bluetooth handset with hub adaptor	Future	Future	Not Available	Supported on the SV8100 only	Not Available
Side panel colour	Silver (standard)	Blue (optional)	Red (optional)	Wood (optional)	Clear (optional)

UNIVERGE360 is NEC's approach to unifying business communications.
It places people at the centre of communications and delivers on an organisation's needs by uniting infrastructure, communications and business.

For more information, visit www.nec.com.au, email contactus@nec.com.au or call 131 632

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If it can be imagined, it is possible.

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