



John Ng, Jewelry

Our Professional Certificates Awarded by UTMSPACE

This programme is fully accredited by the School of Professional and Continuing Education, Universiti Teknologi Malaysia (UTMSPACE), an internationally recognised and reputable University. Among the World's Top 200 universities, UTMSPACE is moving up to 187th place as ranked by Quacquarelli Symonds (QS) World University Rankings 2021. Ranked 38th best University in Asia.

Our Signature Programme

Our highly recognised "Professional Certificate" is designed to equip you with hands-on knowledge that can help you to excel in any top level of customer-oriented careers.

Four Modules

- Complaints Handling & Customer Retention
- Principles of Customer Service
- Excellence in Customer Service
- Customer Service Skill Training

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UNIVERSITI TEKNOLOGI MALAYSIA | Professional and
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- Strong industrial links
- Excellent study environment
- Proud partnership with UTMSPACE / IAOT Ireland
- Formidable soft skills training
- Job placements assured
- Highly professional trainers

QUALIFICATIONS

- Min. SPM 3 credits and above in any subjects

*Unemployed graduates are welcome

LANGUAGE

- Fully conducted in English

DURATION

- 4 modules conducted on a Part Time Basis



Leon Ng, Food & Beverage

TRAIN & PLACE PROGRAMME

Overcome the pandemic woes, discover excellent opportunities in customer service sector. Get attractive salaries and benefits. Join our 'train and place' programme. Job interviews guaranteed. With our expert training and guidance, you can excel in many customer-oriented careers. Be multi-talented to survive the test of time and even the challenges.



Jason Ter, Food & Beverage



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INTER EXCEL TOURISM ACADEMY SDN BHD

1B-1-2, Level 1, Block 1B, Plaza Sentral, Jalan Stesen Sentral 5, KL Sentral, 50470 Kuala Lumpur.

Tel: +603-2276 5618

+6018-226 6100 / +6018-794 4359

enquiry@excelmalaysia.com

