

# EUROPEAN DIPLOMA IN INTERNATIONAL TRAVEL INDUSTRY STUDIES (Duration: 12 months)

## **Inter Excel Track Record**



27 Years of Training Experience



500 local & worldwide recruitment



High Success Rate - Post pandemic 95% graduates join Airlines / Airports



**Expert Trainers from the Industry** 



Strong Industry Links with the Airlines

## **Industry Recognised Certificate**



An internationally recognised program assessed and awarded by IAOT Ireland



Designed by senior airline experts and certified trainers



Practical based programme with computerised Check in & Boarding Simulator



Delivered by **highly experienced** cabin crew trainers, language & interview specialists



Pathway to a **Prestigious UK Degree** (BA Hons in Airline & Airport Management) via our partner college in Singapore

### Requirements

- SPM or equivalent
  (Trial Exam result acceptable)
- Pleasant Personality

The Only Aviation Academy Directly Linked To International Airlines And Airports



WEBSITE





## **Your Journey Starts Here**

This European Diploma programme, will enable the participants to develop the fundamental skills, knowledge and understanding required to work in the airline, airport or customer service industry. Our proven practical programme will mould you to stand above the rest!

## Subjects Covered

- Grooming & Deportment
- Personal Development Training
- Managing Distruptive Passenger
- Travel Industry Sectors
- Airline Terminology & Abbreviation
- Aircraft Knowledge
- Aviation Authorities
- 🦯 Cabin Crew Duties & Responsibilities
- Cabin Safety Equipment
- In-Flight Service
- Passenger Handling Procedures
- Cabin Safety Procedures
- In-Flight Medical Care
- Customers Service Skills
- Check-in & Boarding Procedures
- Security Regulations
- Passenger Handling
- Passport & Visa Checks
- Airport Departure Regulations
  - Interview Skills

## Success Stories



Singapore Airlines



Singapore Airlines Ooi Xing Hui



Singapore Airlines





Singapore Airlines



Puteri Irda Nabilah







Jetstar Yuen Kok How

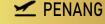




#### KUALA LUMPUR





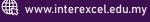


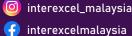
71-A, Jalan Macalister, 10400 George Town, Pulau Pinang. (Above of Better Grocer)



Call: +604 228 8841 / 60 18-226 6100







Inter Excel Cabin Crew Academy